

Not sure  
where to  
start?

Try here



For information about resources dial 211 or call 1-800-339-9597 or visit [www.211ventura.org](http://www.211ventura.org). Text "ThomasFire" to 898-211 for up-to-date fire information.



Official recovery information for Ventura County fires  
[www.venturacountyrecovers.org](http://www.venturacountyrecovers.org)



Continuously updated community-based list of resources  
[www.thomasfirehelp.com](http://www.thomasfirehelp.com)



For regularly updated incident information call the public information line at (805)465-6650 or visit [www.readyventuracounty.org](http://www.readyventuracounty.org)

## Housing & Shelter

**Homeless Services**  
(805)385-1800

Those who are in need of housing information may leave a message for Homeless Services. *Calls will be returned.*

**Winter Warming Shelter**

The Winter Warming Shelter is scheduled to open in December.  
<http://www.ventura.org/human-services-agency/homeless-shelters>

**Housing Assistance**  
(805)385-8585  
[HSA.help@ventura.org](mailto:HSA.help@ventura.org)

Call or visit [www.vchsa.org/help](http://www.vchsa.org/help) to learn more eligibility criteria and about potential assistance with rent, moving & storage costs, utilities and other housing services. *Calls and e-mails will be returned.*

Please include the following in your message:

Name, Phone number, Number of people in your household, Address of residence prior to wildfires, Description of need for assistance

To help a greater number of people affected by the wildfires, there are newly expanded eligibility criteria.

**HomeShare**  
(805)477-7300

A housing program that matches people looking for housing with people that have extra space. It has been adapted to meet the needs of those impacted by the Thomas Fire.

<http://vcaaa.org/our-services/housing/>

## Food

**FOOD Share**  
(805)983-7100

For local food pantries and drives call or visit [www.foodshare.com](http://www.foodshare.com)

## Medicine

**Gold Coast Health Plan  
Prescription Help**  
855-297-2870

Gold Coast Health Plan has lifted restrictions on prescription refills for members. For information, call OptumRx at 855-297-2870.

Patients who need help retrieving oxygen tanks left behind during evacuations may call 888-301-1228.

Gold Coast members who need help with transportation may call Ventura Transit System at 855-628-7433.

## Benefits & Cash Aid

### Ways to apply for benefits & cash aid

Ventura County Human Services Agency (HSA) offices are open to accept applications for CalFresh (food stamps), Medi-Cal (health insurance), CalWORKs (cash assistance) and General Relief for those who qualify.

Ways to Apply	In Person	Online	Phone	Mail	Fax
Medi-Cal	X	X	X	X	X
CalFresh	X	X		X	X
CalWORKs	X	X			
General Relief	X				

For ways to apply refer to the table above. For a list of office locations and other information please follow the link: [Learn more](#)

### CalWORKs families 1-888-472-4463

You may be eligible for a Special Needs payment if you were affected by the fire. Please call the Human Services Agency or contact your caseworker directly.

### Replace Medi-Cal BIC card 1-888-472-4463

To replace a Medi-Cal BIC card lost or damaged in the fires, call the Human Services Agency or visit an HSA Community Service Center.

### Replace EBT card (877) 328-9677

To replace an EBT card lost or damaged in the fires, call EBT Customer Service. They will stop the use of your card and will tell you how to get a new EBT card.

## Internet Access

### Internet available at some HSA & library locations [Learn more](#)

HSA is making the computer resource centers at our Ventura, Santa Paula, Oxnard, and Simi Valley offices available to community members affected by the fires who need Internet access. Local libraries also offer Internet access.

### Internet for job searching [Learn more](#)

**The America's Job Centers** at 2901 N. Ventura Road in Oxnard and 2900 N. Madera Road in Simi Valley are open to assist those seeking employment, including those who have lost their jobs due to the fires.

## General Resources

**American Red Cross**  
(805)987-1514  
<http://www.redcross.org/local/california/central-california/local-chapters/ventura>

**Salvation Army**  
(805)659-3598  
<https://ventura.salvationarmy.org>

**Ventura County Community Foundation Disaster Relief Fund**  
[www.VCCF.org](http://www.VCCF.org)

# Thomas Fire **Help** – *for special populations*

## Caring for young children

The Nan Tolbert Nurturing Center  
tami@nantolbert.org

For diapers, wipes, baby clothes and basic toiletries. You may also email for help with your specific needs.

[www.nantolbert.org](http://www.nantolbert.org)

Coloring and story book from National Child Traumatic Stress Network

Free children's book in English (<https://goo.gl/a5iigJ>) & Spanish (<https://goo.gl/6ZZztj>) that may help with young children affected by the fires.

Note: this story was designed for children who have experienced serious large-scale fires. Please read it by yourself first and decide whether this is a good story to read with your child.

## Foster parents

Child Hope Services

(805)419-6182

[www.childhopeservices.org](http://www.childhopeservices.org)

## Birth families

James Storehouse

(805)499-7161

[jamesstorehouse.org](http://jamesstorehouse.org)

## Foster youth

Raising Hope

(805)491-KIDZ  
(5439)

[www.raisinghope.org](http://www.raisinghope.org)

Children's Services Auxiliary

<http://www.csavc.org/>

Ventura County Foster Parent Association

(805)285-3790

<http://www.vcfpa.com>

Kids and Families Together

(805)643-1446

<http://www.kidsandfamilies.org/>

## Older Adults

Senior Nutrition Program

(805)477-7311

<http://vcaaa.org/our-services/senior-nutrition-program/>

Transportation

(805)477-7300

<http://vcaaa.org/our-services/transportation/>